

The Pensions Regulator (TPR) - Data Quality Results 2021 and Summary Data Improvement Plan (DIP)

Common Data Results

The overall Common Data TPR score for 2021 is 97.1% compared to a score in 2020 of 96.5% (an increase of 0.6%)

A breakdown of scores for each data category within the 'Common' data definition are shown in the table below

TPR score 2020	TPR score 2021	Data category	Comments	DIP Follow-up Action	Target Date
99.9%	99.9%	NI Number	There are a residual number of historic records where the member no-longer has an interest in the Fund (i.e. they have opted out, transferred their pension to another scheme, or died) where there are temporary NI numbers or NI numbers that are incorrect in format. These records account for the small percentage that is preventing 100% of the TPR score being met.	203 records have been identified which count towards the TPR data score. Some further analysis of these records is required.	31 December 2022
100%	100%	Name	No comment	Maintain 100% accuracy	ongoing
100%	100%	Sex and Date of Birth	No comment	Maintain 100% accuracy	ongoing
100%	100%	Date commenced and normal retirement date	No comment	Maintain 100% accuracy	ongoing
100%	100%	Scheme status	No comment	Maintain 100% accuracy	ongoing
96.6%	97.1%	Address	There has been an improvement in cases not failing this test since 2020, however the reason the score is lower than 100% is due to a significant	Engage an external tracing agency to search for missing addresses. Update member records where the search	Ongoing with Tracing Exercise completed by

			number of members with deferred benefits who have not informed us of their change of address details after leaving the Pension Fund. This is a common issue across all Local Authority Pension Funds.	has successfully found a current address.	31 March 2023
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The Pensions Regulator (TPR) - Data Accuracy Results 2021 and Summary Data Improvement Plan (DIP)

Scheme Specific Data Results

The overall Scheme Specific data TPR score for 2021 is 96.3% compared to a score in 2020 of 96.1% (an improvement of 0.2%)

A breakdown of scores for each Data category within the 'Specific' data definition are shown in the table below

TPR score 2020	TPR score 2021	Data category	Comments	DIP Follow-up Action	Target Date
99.9%	99.9%	Member Benefits	Data quality standards in this area have been maintained	Some areas notably the format of some transfer in records need further investigation and potential maintenance to member records in accordance with Heywood Ltd.'s Data Correction Plan	31 March 2023
99.8%	99.8%	Member Details	Data quality standards in this area have been maintained	Investigate and implement maintenance to member records in accordance with Heywood Ltd.'s Data Correction Plan	31 March 2023
96.1%	95.3%	CARE Benefits	<p>There has been a slight increase in records failing this test since 2020. The Fund completes detailed tolerance checking of CARE data supplied by Scheme Employers. In some cases, responses to data enquiries were outstanding at the point the data was supplied for analysis in 2021.</p> <p>There will also be some cases where a Scheme Member joins at the very end of a financial year and will only</p>	<p>Continue implementation programme for i-Connect with all Scheme Employers, to fully install electronic data transfer of CARE data on a monthly basis.</p> <p>Continue to check the out of tolerance cases identified to ensure rectification</p>	ongoing

			receive CARE pay in the following financial year. This will appear on the Heywood Ltd's data extract as missing data and be reflected in the percentage score despite it being correct.		
99.8%	100%	HMRC	Data quality standards have improved in this area since 2020.	Maintain 100% accuracy	Ongoing
94.7%	95.2%	Contracted Out	This area has shown an improvement since 2020 however further work is required to fully align HMRC data with that held on the Altair database.	Detailed work has been completed to reconcile pensioner records and amend payments where applicable. HMRC data cut No. 3 records still to be uploaded subject to available resource constraints.	31 March 2023